

211 INFORMATION & REFERRAL

JUNE 2024

2-1-1

Kansas

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job.

United Way 211 is an unmatched, critical service here to help.

211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, disability services, senior resources, shelter, healthcare, workforce services and more.

HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

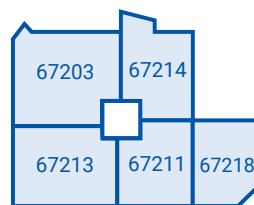
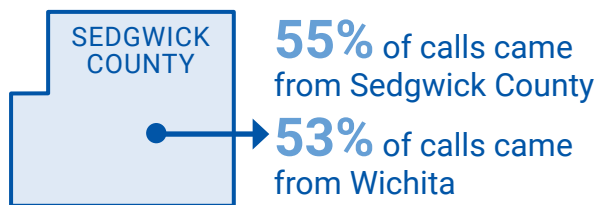
3,343 + 7,454 + 292 + 34 = 11,123

Calls	Web Search Sessions	Text Sessions	Online Chats	TOTAL TIMES
-------	---------------------	---------------	--------------	-------------

WHAT WERE THE TOP FIVE REQUESTED NEEDS?



WHERE DID CALLS COME FROM?



Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at afrederic@unitedwayplains.org or (316) 267-1321 ext. 4211. Learn more at unitedwayplains.org/211.

FOUR EASY WAYS TO CONTACT 211:



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages.

After hours, a recorded message will direct you to resources.



Text your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



Search online, anytime at 211Kansas.org.



Chat online at unitedwayplains.org/211. Available M – F, 7 a.m. – 7 p.m.

245 N. Water St., Wichita, KS 67202
(316) 267-1321 • unitedwayplains.org

@unitedwayplains



United Way
of the Plains