

211 INFORMATION & REFERRAL

JANUARY 2025

2-1-1

Kansas

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job.

United Way 211 is an unmatched, critical service here to help.

211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, disability services, senior resources, shelter, healthcare, workforce services and more.

HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

4,062 + 9,068 + 291 + 53 = 13,474

Calls

Web Search
Sessions

Text
Sessions

Online
Chats

TOTAL TIMES

WHAT WERE THE TOP FIVE REQUESTED NEEDS?



Tax Prep
Assistance



Utility Assistance



Rent Assistance

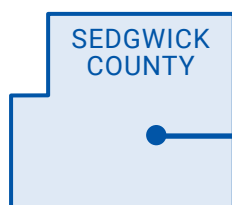


Food Pantries



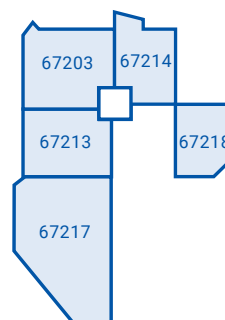
Shelter

WHERE DID CALLS COME FROM?



SEDGWICK
COUNTY

66% of calls came
from Sedgwick County
62% of calls came
from Wichita



The **TOP 5 ZIP Codes**
requesting help were in
the center of Wichita.

Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at afrederic@unitedwayplains.org or (316) 267-1321 ext. 4211. Learn more at unitedwayplains.org/211.

FOUR EASY WAYS TO CONTACT 211:



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages.

After hours, a recorded message will direct you to resources.



Text your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



Search online, anytime at 211Kansas.org.



Chat online at unitedwayplains.org/211. Available M – F, 7 a.m. – 7 p.m.

245 N. Water St., Wichita, KS 67202
(316) 267-1321 • unitedwayplains.org

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United Way
of the Plains