

211 INFORMATION & REFERRAL

MAY 2025

2.1.1

Kansas

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job.

United Way 211 is an unmatched, critical service here to help.

211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, disability services, senior resources, shelter, healthcare, workforce services and more.

HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

4,567 + 5,063 + 306 + 113 = 10,049

Calls

Web Search
Sessions

Text
Sessions

Online
Chats

TOTAL TIMES

WHAT WERE THE TOP FIVE REQUESTED NEEDS?



Utility Assistance



Rent Assistance



Food Pantries

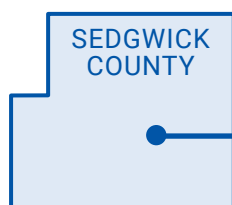


Homeless
Shelter



Low Income/
Subsidized Rental
Housing

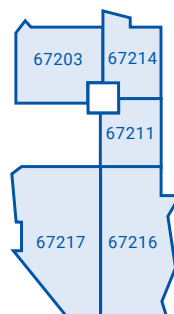
WHERE DID CALLS COME FROM?



SEDGWICK
COUNTY

52% of calls came
from Sedgwick County

48% of calls came
from Wichita



The **TOP 5 ZIP Codes**
requesting help were in
the center of Wichita.

Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at afrederic@unitedwayplains.org or (316) 267-1321 ext. 4211. Learn more at unitedwayplains.org/211.

FOUR EASY WAYS TO CONTACT 211:



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages.

After hours, a recorded message will direct you to resources.



Text your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



Search online, anytime at 211Kansas.org.



Chat online at unitedwayplains.org/211. Available M – F, 7 a.m. – 7 p.m.

245 N. Water St., Wichita, KS 67202
(316) 267-1321 • unitedwayplains.org

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United Way
of the Plains