

211 INFORMATION & REFERRAL

AUGUST 2025



Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job.

United Way 211 is an unmatched, critical service here to help.

211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, disability services, senior resources, shelter, healthcare, workforce services and more.

HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

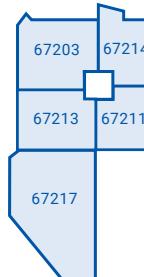
$$3,522 + 3,379 + 320 + 93 = 7,314$$

Calls	Web Search Sessions	Text Sessions	Online Chats	TOTAL TIMES
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WHAT WERE THE TOP FIVE REQUESTED NEEDS?



WHERE DID CALLS COME FROM?



The **TOP 5 ZIP Codes** requesting help were in the center of Wichita.

Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at afrederic@unitedwayplains.org or (316) 267-1321 ext. 4211. Learn more at unitedwayplains.org/211

FOUR EASY WAYS TO CONTACT 211:



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages. After hours, a recorded message will direct you to resources.

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**Text your ZIP code to
898-211. Available M - F,
7 a.m. - 7 p.m.**



Search online, anytime at
211Kansas.org.



Chat online at
unitedwayplains.org/211.
Available M – F,
7 a.m. – 7 p.m.