

# 211 INFORMATION & REFERRAL

OCTOBER 2025

2-1-1

Kansas

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job.

**United Way 211 is an unmatched, critical service here to help.**

211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, disability services, senior resources, shelter, healthcare, workforce services and more.

## HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

**3,473 + 3,322 + 323 + 87 = 7,205**

Calls

Web Search Sessions

Text Sessions

Online Chats

**TOTAL TIMES**

## WHAT WERE THE TOP FIVE REQUESTED NEEDS?



Utility Assistance



Rent Assistance



Food Pantries

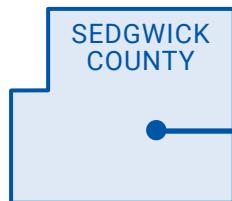


Homeless Shelter

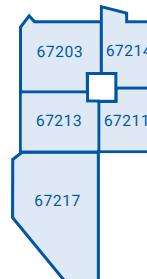


Low Income/  
Subsidized Rental  
Housing

## WHERE DID CALLS COME FROM?



**53%** of calls came from Sedgwick County  
**48%** of calls came from Wichita



The **TOP 5 ZIP Codes** requesting help were in the center of Wichita.

Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at [afreric@unitedwayplains.org](mailto:afreric@unitedwayplains.org) or (316) 267-1321 ext. 4211. Learn more at [unitedwayplains.org/211](http://unitedwayplains.org/211).

## FOUR EASY WAYS TO CONTACT 211:



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages. After hours, a recorded message will direct you to resources.



Text your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



Search online, anytime at [211Kansas.org](http://211Kansas.org).



Chat online at [unitedwayplains.org/211](http://unitedwayplains.org/211). Available M – F, 7 a.m. – 7 p.m.