



**UNITED WAY**  
of the Plains

**211**

## JANUARY 2026 IMPACT SNAPSHOT

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job. **United Way 211 is an unmatched, critical service here to help.** 211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, aging and disability resources, caregiver resources, shelter, healthcare, workforce services, and more.

### >> HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

**4,334 + 2,871 + 297 + 68 = 7,570**

Calls	Web Search Sessions	Text Sessions	Online Chats	<b>TOTAL TIMES</b>
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### >> WHAT WERE THE TOP 5 REQUESTED NEEDS?



Free Tax Filing Assistance



Utility Assistance



Rent Assistance



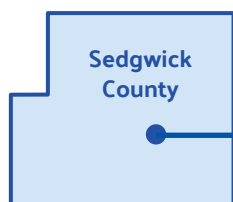
Food Pantries



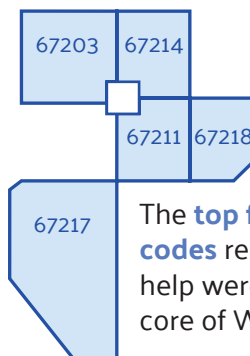
Homeless Shelter

### >> WHERE DID CALLS COME FROM?

**64%** of calls came from Sedgwick County



**58%** of calls came from Wichita



### LOOKING FOR HELP?

We have **four easy ways to contact 211:**



**Dial 2-1-1** to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages. *After hours, a recorded message will direct you to resources.*



**Text** your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



**Search online**, anytime at [211Kansas.org](http://211Kansas.org).



**Chat online** at [unitedwayplains.org/211](http://unitedwayplains.org/211). Available M – F, 7 a.m. – 7 p.m.

**Learn more at**  
[unitedwayplains.org/211](http://unitedwayplains.org/211).

Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at [afrederic@unitedwayplains.org](mailto:afrederic@unitedwayplains.org) or (316) 267-1321 ext. 4211.