



JANUARY 2026 IMPACT SNAPSHOT

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job. **United Way 211 is an unmatched, critical service here to help.** 211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, aging and disability resources, caregiver resources, shelter, healthcare, workforce services, and more.

>> HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

4,334 + 2,871 + 297 + 68 = 7,570

Calls

Web Search Sessions

Text Sessions

Online Chats

TOTAL TIMES

>> WHAT WERE THE TOP 5 REQUESTED NEEDS?



Free Tax
Filing
Assistance



Utility
Assistance



Rent
Assistance



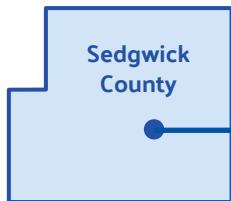
Food
Pantry



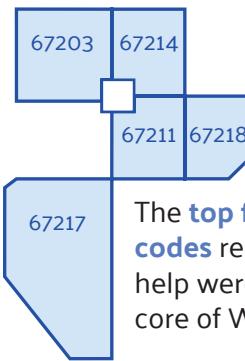
Homeless
Shelter

>> WHERE DID CALLS COME FROM?

64% of calls came from Sedgwick County



58% of calls
came from Wichita



The **top five ZIP codes** requesting help were in the core of Wichita.

LOOKING FOR HELP?

We have **four easy ways to contact 211:**



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages. *After hours, a recorded message will direct you to resources.*



Text your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



Search online, anytime at 211Kansas.org.



Chat online at unitedwayplains.org/211. Available M – F, 7 a.m. – 7 p.m.

Learn more at unitedwayplains.org/211.

Questions? Contact Abel Frederic, United Way Vice President of Community Impact, at afrederic@unitedwayplains.org or (316) 267-1321 ext. 4211.