



UNITED WAY
of the Plains

211

SEPTEMBER 2026 IMPACT SNAPSHOT

Every day, people in our community face crisis and uncertainty. They struggle to buy food, pay their rent and utilities, find healthcare, or secure a job. **United Way 211 is an unmatched, critical service here to help.** 211 connects people to the best resources and services in their community – food pantries, utilities and rent assistance, aging and disability resources, caregiver resources, shelter, healthcare, workforce services, and more.

>> HOW MANY TIMES DID 211 CONNECT KANSANS TO HELP THIS MONTH?

3,715 + 3,347 + 329 + 87 = 7,478

Calls	Web Search Sessions	Text Sessions	Online Chats	TOTAL TIMES
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>> WHAT WERE THE TOP 5 REQUESTED NEEDS?



Utility Assistance



Rent Assistance



Food Pantries



At Risk/
Homeless
Housing Related
Assistance



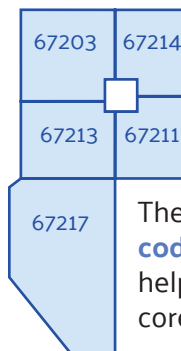
Homeless Shelter

>> WHERE DID CALLS COME FROM?

53% of calls came from Sedgwick County



48% of calls came from Wichita



The **top five ZIP codes** requesting help were in the core of Wichita.

LOOKING FOR HELP?

We have four easy ways to contact 211:



Dial 2-1-1 to talk with a referral specialist. Available M – F, 7 a.m. – 7 p.m. in multiple languages. *After hours, a recorded message will direct you to resources.*



Text your ZIP code to 898-211. Available M – F, 7 a.m. – 7 p.m.



Search online, anytime at 211Kansas.org.



Chat online at unitedwayplains.org/211. Available M – F, 7 a.m. – 7 p.m.

Learn more at
unitedwayplains.org/211.

Questions? Contact Michele Grimm, Director of 211, at mgrimm@unitedwayplains.org or (316) 267-1321 ext. 4301.